

# THE BENSON

PORTLAND

The Benson Portland, Curio Collection by Hilton is seeking a high-energy and dedicated Houseperson to join our amazing team. As a Benson houseperson, you will exhibit leadership and a spirit of cooperation as a valued member of the housekeeping team.

Housekeeping experience preferred and excellent customer service skills a must! We are looking for someone who enjoys interacting and working on a professional and friendly level. This is a full time, union position. Qualified candidates must be dedicated, focused, and have excellent customer service skills. The ability to work independently, have a positive attitude and be flexible with job demands is a definite +plus.

## **Job Responsibilities**

- Floor walk at the beginning of shift from Penthouse to London Grill ensuring that corridors are free of all debris, room service trays, etc.
- Clean phone tables, restock pens and phone pads, check room attendant closets from floors 12 to 3 and stock linen/carts as needed.
- Ensure housekeepers receive all requested items to complete cleaning their assigned rooms.
- Adhere to The Benson Hotel's appearance standards as outlined in the employee handbook
- Clean public areas and assigned rooms within allotted time according to hotel standards including changing beds, dusting furniture, replenishing towels and guest supplies, cleaning bathrooms, vacuuming and mopping.
- Clean restrooms in lobby, London Grill, mezzanine and 2<sup>nd</sup> floor, along with 2<sup>nd</sup> floor gym
- Responsible for guests' requests
- Report problems and maintenance repairs as needed
- Assist in staff uniform organization and distribution
- Complete all other duties assigned by supervisor to include cross training in carpet maintenance

## **Requirements and Qualifications: \* Strong attention to detail and ability to work efficiently**

- Ability to work independently on assigned tasks and accept direction on given assignments

- Ability to communicate effectively with guests and employees
- Ability to act professionally and with courtesy during all guest interactions
- Ability to stand, walk, stretch, and lift up to 50lbs
- Understand fire, evacuation, and safety procedures

We are an equal opportunity/affirmative action employer. Pre-employment drug screen and background check are required. We have a great health benefits package, paid holidays, discounted transit pass and more!

Job Types: Full-time

Pay: \$17.33 per hour

This is an hourly, union position. Pre-employment drug screening and background check are required. Coast Hotels offers a variety of benefits, including competitive wages & a robust benefits package\*, employee discounts, training & development, career advancement opportunities and more!

**\*Benefit package:** Health Insurance, including dental, after 6 months. Monthly cost to participating employees is only \$40 per month!

***Coast Hotels is an Equal Opportunity Employer. We thank all interested applicants; however only those selected for an interview will be contacted.***

***Join us and be part of Portland history!***